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04/02/02

Attorney Docket T0450/7025 NPF

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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Robert Lee Thompson

Serial No.: 09/965,136

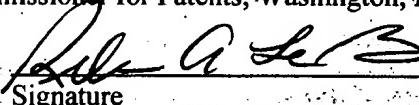
Filed September 27, 2001

For

SYSTEM AND METHOD FOR OBTAINING AND UTILIZING  
MAINTENANCE INFORMATION

## CERTIFICATE OF MAILING UNDER 37 C.F.R. §1.8(a)

The undersigned hereby certifies that this document is being placed in the United States mail with first-class postage attached, addressed to Assistant Commissioner for Patents, Washington, D.C. 20231, on January 29, 2002.

  
SignatureCommissioner for Patents  
Washington, D. C. 20231

Dear Sirs:

Transmitted herewith for filing is the following document:

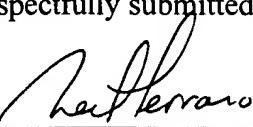
- Notice of Incomplete Reply (nonprovisional)
- 10 Sheets Formal Drawings
- Return Receipt Postcard

In response to the attached Notice of Incomplete Reply, formal drawings are being submitted to comply with 37 C.F.R. 1.84.

If the enclosed papers are considered incomplete, the Mail Room and/or the Application Branch is respectfully requested to contact the undersigned collect at (617)720-3500, Boston, Massachusetts.

No fee is believed to be due at this time.

Respectfully submitted,

By 

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X012902

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APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
09/965,136	09/27/2001	Robert Lee Thompson	T0450/7025/NPF

23628  
WOLF GREENFIELD & SACKS, PC  
FEDERAL RESERVE PLAZA  
600 ATLANTIC AVENUE  
BOSTON, MA 02210-2211



CONFIRMATION NO. 1815

FORMALITIES LETTER



\*OC000000007298248\*

Date Mailed: 01/11/2002

**NOTICE OF INCOMPLETE REPLY (NONPROVISIONAL)**

***Filing Date Granted***

The U.S. Patent and Trademark Office has received your reply on 01/04/2002 to the Notice to File Missing Parts (Notice) mailed 10/29/2001 and it has been entered into the nonprovisional application. The reply, however, does not include the following items required in the Notice.

The period of reply remains as set forth in the Notice. You may, however, obtain EXTENSIONS OF TIME under the provisions of 37 CFR 1.136 (a) accompanied by the appropriate fee (37 CFR 1.17(a)).

A complete reply must be timely filed to prevent ABANDONMENT of the above-identified application.

The application is informal since it does not comply with the regulations for the reason(s) indicated below.

The required item(s) identified below must be timely submitted to avoid abandonment:

- Substitute drawings in compliance with 37 CFR 1.84 because:
  - drawing sheets do not have the appropriate margin(s) (see 37 CFR 1.84(g)). Each sheet must include a top margin of at least 2.5 cm. (1 inch), a left side margin of at least 2.5 cm. (1 inch), a right side margin of at least 1.5 cm. (5/8 inch), and a bottom margin of at least 1.0 cm. (3/8 inch);

*A copy of this notice MUST be returned with the reply.*

*Cr*

Customer Service Center  
Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE